

JOB DESCRIPTION

Job Title:	Catering Area Support Chef
Hours:	Full or part time, Term time only
Contract:	Fixed term
Disclosure Level:	Disclosure Barring Service – Enhanced Certificate
Responsible to:	Catering Operations Manager
Liaison with:	Catering Team members, School Leaders/staff, Pupils/Students, Support Services Teams, External Stakeholders

Location

The role will be part of the Trust Central Services team and travel to schools within the Trust will be required.

Job Purpose:

To work across various sites within the Trust providing support to the Catering Operations Manager and Chef Managers. The role will involve working in different sites, providing support with short term staffing issues and providing cover when needed. This will include trouble shooting, staff training, rotas, GP targets, menu development plus all the various roles that come with the day to day running of a busy kitchen. Being a strong leader & team motivator in order to create a positive work culture and ensure all objectives are met, adapting to different challenging situations and being flexible to deal with arising challenges in various sites.

Ensure Trust policies, processes and procedures are followed at all times, ensure high quality service delivery is maintained at all times and work effectively with all internal and external stakeholders.

Main Duties and Responsibilities

- To provide Chef support to cover sites where possible and agreed by the Catering Operations Manager providing support with staffing issues and providing cover when needed & trouble shooting.
- To manage & support the catering assistant team to ensure they are used where most operationally beneficial.
- To train & support catering staff to prepare and serve healthy and appetising meals that help to attract additional customers and increase the overall uptake of school meals.
- To support schools and contracts in the provision of catering services within an agreed budget within the existing and proposed schools.
- To ensure a prompt and professional response to any reasonable school request.

- To respect and ensure staff respect the school's/Trust's rules, maintaining operational standards at all times.
- Ensure compliance with Health & Safety legislation and all practices and procedures are conducted in a way that meets the relevant requirements for the wellbeing of others.
- To complete any other reasonable task as requested by the school/Trust.

Operationally

- Ensuring sites are performing to the Trust operating standards whilst striving to maintain customer, client and employee satisfaction.
- Providing a hands-on and a 'lead by example' approach wherever required to train staff, assist managers and carry out HR procedural duties upon request. Leading, motivating and developing the operating teams using your skills and company resources.
- Provide support in reviewing and advising schools on the optimum staffing levels to facilitate their individual operations.
- To ensure that all operations are compliant with all relevant legislation.
- To organise and or provide training according to the training business plan.
- To provide support and training for all staff to use the operational systems.
- To provide support in the joining of any new schools, to work with the Trust to follow the mobilisation plan and agree to the timescales set by the Trust.

The Food Offer

- To ensure the whole food offer meets the standards of the government guidelines following the School Food Plan.
- To help raise the profile of nutritious school food with the pupils and staff.
- To ensure all meals are served according to the recipes and budget provided.
- To ensure all meals are served according to the recipes and allergen information is available to all of the kitchen team.
- Advise Catering Operations Manager of potential areas of growth/development for the service.
- Support events in school with a view to promoting the service and/or raising the profile within the schools

Catering Staff

- To be responsible for motivating; inducting, training, supporting, organising and delegating.
- Identifying key areas where development is needed, planning & executing the delivery of development.
- To hold weekly team meetings with the purpose of ensuring operational objectives and targets are progressed and met.
- To ensure that all staff are presentable, professional and representing the image of the school always.
- To ensure all appropriate information is communicated and cascaded to the teams.
- To provide management cover during sickness and holidays.
- To complete any training sessions requested by the school/Trust.

Budgets

- To perform inventory checks and completes food stock takes. To control all aspects of stock control including stock takes and delivery monitoring.
- To ensure all meals are served according to the recipes and budget provided.
- To ensure that the stock and cash are accurately recorded daily and kept within agreed financial targets to control and monitor all areas of expense to ensure achievement of the budget. To ensure procedures for accurate receiving, appropriate storing and security of all goods are in operation.
- To spot check finance/control procedures periodically.
- To assist in the monthly finance reporting to the Catering Operations Manager.
- To ensure payroll reflects budget.

Conditions of Employment

The above responsibilities are in accordance with the requirements of the Education Act 2002 and statutory Orders in terms of duties and working time (including those special provisions relating to the proportion of teaching time within working time for guaranteed time specifically for assessment, planning and preparation).

Safeguarding and Data Protection

Work within the requirements of Data Protection legislation at all times.

Understand your responsibilities in relation to Safeguarding and child protection and how to highlight any issue or raise any concerns.

Remain vigilant to ensure all students are protected from potential harm by following safeguarding and child protection policies and protocols.

Embed a safeguarding culture within the Science team, ensuring they follow safeguarding procedures.

Additional conditions

- Create and maintain positive and supportive relationships with staff, parents, business, community, and all stakeholders.
- The post-holder will be expected to undertake any appropriate training provided by ATLP to assist them in carrying out any of the above duties.
- The post-holder will be required to promote, monitor, and maintain health, safety, and security in the workplace. To include ensuring that the requirements of the Health & Safety at Work Act, COSHH, and all other mandatory regulations are adhered to.
- To undertake appropriate professional development including adhering to the principle of performance management.
- To promote the vision and aims of the Trust.
- To set an example of personal integrity and professionalism as outlined in the Staff Code of Conduct.
- To attend meetings, training days and CPD sessions.
- To be an effective team player and support the functions of the ATLP.

- Observance of Equal Opportunities, Confidentiality, Health and Safety Policies and Internet Code of Practice.
- Observance of complete confidentiality on all school information is required and any failure so to do may be regarded as gross misconduct in terms of the Disciplinary Policy.
- To take responsibility for becoming familiar with academy policies and abide by them.

An Enhanced Disclosure with the Disclosure and Barring Service (DBS) will be undertaken before an appointment can be confirmed. The successful candidate will be required to disclose all convictions and cautions, including those that are spent; the exception being certain, minor cautions and convictions which are 'protected' for the purposes of the 'Exceptions' order
<https://www.gov.uk/government/collections/dbsfiltering-guidance>

This job description only contains the main accountabilities relating to the posts and does not describe in detail all of the duties required to carry them out.

Person Specification: Catering Area Support Chef

Method of Assessment: AF – Application form

I – Interview

Values/Behaviours - the actions and activities that people do which result in effective performance in a job	
We take ownership	AF/I
We work collaboratively with others	AF/I
We embrace and demonstrate a commitment to the One Trust vision	AF/I
We demonstrate a positive can-do attitude at all times	AF/I
We are solution-focussed	AF/I
Technical - the demonstration of specific skills, knowledge	
Fluent in English with strong communication skills, both verbally and in writing with a range of stakeholders	AF
Ability to work flexibly, under pressure and to tight deadlines in line with the needs of the business while maintaining a positive attitude	AF/I
Ability to comply with legislation and follow all rules and regulations, particularly with regard to uniform, personal hygiene and health and safety	AF/I
Minimum of 2 years' catering experience	AF/I
Proven experience of leading and managing successful teams in a similar environment	AF/I
Experience of working within Health and Safety requirements and knowledge and experience of safe working practices	AF/I/T
Ability - the aptitude or potential to perform to the required standard	
The ability to use a computer and technology	AF/I
Strong financial acumen	AF/I
Takes pride in their work, personal appearance and hygiene and strives to deliver above and beyond expectations of management and customers/clients	AF/I
Highly self-motivated, confident, decisive and able to work with limited supervision	AF/I
Qualifications	
NVQ Level 1 & 2 or City & Guilds 706/1 and 2 or equivalent	Certificate
Level 2 Food Hygiene certificate	Certificate